

Corporate
Governance

Operational
Review

Organisational
Matters

Corporate Social
Responsibility

Financial
Statements

Contact Us

We welcome comments and queries from the public. If you have an idea to contribute or a point to clarify regarding our Annual Report 2011-12, please contact:

External Relations

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Free copies of the report are available at the reception counter of Chater House. However, we encourage those obtaining hard copies to donate \$100 per copy to the Tung Wah Group of Hospitals, a non-profit organisation that provides welfare services for the community and relief for victims of natural calamities. If a receipt is needed to claim a tax deduction, please ask our receptionist to issue one. Receipts can be issued for donations of at least \$100.

Corporate Outlook	Operational Review	Organisational Matters	Corporate Social Responsibility	Financial Statements	Supplementary Information
Areas to prioritise	Introduction	People	Collaborating externally	Securities & Futures Commission	Breakdown of SFC activity data
Focus 1	Key achievements	Enhancing process efficiency	Helping protect the environment	Investor Compensation Fund	Committees, panels & tribunal
Focus 2	Intermediaries	Office accommodation	Engaging the community	Unified Exchange Compensation Fund	Abbreviations
Focus 3	Market infrastructure & trading	Financial performance explained	Caring for staff		
Focus 4	Listings & takeovers				
	Investment products				
	Enforcement				
	Regulatory collaboration				
	Interacting with investors				