FAQ: Entity Management System Project

Item No.	Topic	Question	Response from SFC
1	Reference of existing system	Can SFC provide existing database structure and API for reference?	Yes, partial information will be provided as an overview to assist in understanding the current system. Since this information is strictly confidential, they will only be shared privately with bidders who have signed Appendix C of the tender document by 18/7.
2	Relationship with Legacy System	Is the new system under this tender a full replacement or a supplementary system to the legacy system?	The new system is expected to be a full replacement to the legacy system, incorporating existing functionalities and enhanced features.
3	Hardware Resources	Will all the hardware resources be provided by SFC? Does the vendor still need to quote the hardware costs separately in the pricing proposal?	All hardware resources required for the system will be provided by the SFC. Therefore, the vendor does not need to include hardware costs separately in the pricing proposal. However, if new hardware specifications must be adopted to cater to the new system design, SFC may conduct a price check for these hardware items. In the event that we opt to procure hardware from our existing partner, the corresponding cost items will be deducted from the vendor's proposal.